#### **COMMUNITY BENEFITS REPORTING FORM**

Pursuant to RSA 7:32-c-l

#### FOR FISCAL YEAR BEGINNING 05/01/2015

to be filed with:
Office of the Attorney General
Charitable Trusts Unit
33 Capitol Street, Concord, NH 03301-6397
603-271-3591

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CHARITABLE TRUSTS UNIT

### Section 1: ORGANIZATIONAL INFORMATION

**Organization Name Taylor Community** 

Street Address 435 Union Avenue

City Laconia

County 01 - Belknap

State NH Zip Code 3246

Federal ID # -20222149

State Registration # 1307

Website Address: taylorcommunity.org

Is the organization's community benefit plan on the organization's website? Yes

Has the organization filed its Community Benefits Plan Initial Filing Information form? Yes

IF NO, please complete and attach the Initial Filing Information Form.

IF YES, has any of the initial filing information changed since the date of submission? No IF YES, please attach the updated information.

**Chief Executive:** 

Michael Flaherty

603-366-1219

Mflaherty@taylorcommunity.org

**Board Chair:** 

David Lynch

603-366-1240

email address

**Community Benefits** 

**Plan Contact:** 

Susan Denopoulos

603-366-1275

sdenopoulos@taylorcommunity.org

Is this report being filed on behalf of more than one health care charitable trust? No

**IF YES,** please complete a copy of this page for each individual organization included in this filing.

#### Section 2: MISSION & COMMUNITY SERVED

Mission Statement: It is the mission of Taylor Community to provide the highest quality retirement living options and older services, in order to support the independence, health, and dignity of community residents.

Has the Mission Statement been reaffirmed in the past year (RSA 7:32e-I)? Yes

Please describe the community served by the health care charitable trust. "Community" may be defined as a geographic service area and/or a population segment.

Service Area (Identify Towns or Region describing the trust's primary service area): All New Hampshire- primarily the lakes region of NH although residents can come to live at taylor Community from all over the U.S.

Service Population (Describe demographic or other characteristics if the trust primarily serves a population other than the general population):

. primarilyTaylor Community provides a continuum of housing and health care services for seniors 62 years of age and older:Independent housing, Assisted Living < memory care and long term care nursing in Laconia, Wolfboro and Pembroke NH.

#### **Section 3: COMMUNITY NEEDS ASSESSMENT**

In what year was the last community needs assessment conducted to assist in determining the activities to be included in the community benefit plan?

2008 (Please attach a copy of the needs assessment if completed in the past year)

Was the assessment conducted in conjunction with other health care charitable trusts in your community? Yes

Based on the needs assessment and community engagement process, what are the priority needs and health concerns of your community?

	NEED (Please enter code # from attached list of community needs)
1	100
2	120
3	122
4	125
5	525
6	
7	
8	
9	

What other important health care needs or community characteristics were considered in the development of the current community benefits plan (e.g. essential needs or services not specifically identified in the community needs assessment)?

	NEED (Please enter code # from attached list of community needs)
A	520
В	600
C	603
D	
Е	
F	
G	

Please provide additional description or comments on community needs including description of "other" needs (code 999) if applicable. *Attach additional pages if necessary*:

#### **Section 4: COMMUNITY BENEFIT ACTIVITIES**

Identify the categories of Community Benefit activities provided in the preceding year and planned for the upcoming year (note: some categories may be blank). For each area where your organization has activities, report the past and/or projected unreimbursed costs for *all* community benefit activities in that category. For each category, also indicate the *primary* community needs that are addressed by these activities by referring to the applicable number or letter from the lists on the previous page (i.e. the listed needs may relate to only a subset of the total reported costs in some categories).

A. Community Health Services	Community Need Addressed	Unreimbursed Costs (preceding year)	Unreimbursed Costs (projected)
Community Health Education			
Community-based Clinical Services			
Health Care Support Services			
Other:			

B. Health Professions Education	Community Need Addressed	Unreimbursed Costs (preceding year)	Unreimbursed Costs (projected)
Provision of Clinical Settings for Undergraduate Training Intern/Residency Education			
Scholarships/Funding for Health Professions Ed.			·
Other:		,	

C. Subsidized Health Services	Community Need Addressed	Unreimbursed Costs (preceding year)	Unreimbursed Costs (projected)
Type of Service:			
Type of Service:		·	
Type of Service:			
Type of Service:			
Type of Service:			

D. Research	Community Need Addressed	Unreimbursed Costs (preceding year)	Unreimbursed Costs (projected)
Clinical Research	· 		
Community Health Research			
Other:			

E. Financial Contributions	Community Need Addressed	Unreimbursed Costs (preceding year)	Unreimbursed Costs (projected)
Cash Donations		\$788.50	
Grants			
In-Kind Assistance			
Resource Development Assistance			

F. Community Building Activities	Community Need Addressed	Unreimbursed Costs (preceding year)	Unreimbursed Costs (projected)
Physical Infrastructure Improvement			
Economic Development			
Support Systems Enhancement			
Environmental Improvements			
Leadership Development;			
Training for Community Members	<u></u>		
Coalition Building			
Community Health Advocacy			

G. Community Benefit Operations	Community Need Addressed	Unreimbursed Costs (preceding year)	Unreimbursed Costs (projected)
Dedicated Staff Costs			
Community Needs/Asset Assessment			
Other Operations			

H. Charity Care	Community Need Addressed	Unreimbursed Costs (preceding year)	Unreimbursed Costs (projected)
Free & Discounted Health Care Services		885,618	

I. Government-Sponsored Health Care	Community Need Addressed	Unreimbursed Costs (preceding year)	Unreimbursed Costs (projected)
Medicare Costs exceeding reimbursement		\$0.00	
Medicaid Costs exceeding reimbursement		\$0.00	
Other Publicly-funded health care costs exceeding reimbursement	<b></b>	\$0.00	

## Section 5: SUMMARY FINANCIAL MEASURES

Financial Information for Most Recent Fiscal Year	Dollar Amount
Gross Receipts from Operations	\$10,958,159
Net Revenue from Patient Services	10,229,033
Total Operating Expenses	12,488,254
Net Medicare Revenue	\$0.00
Medicare Costs	\$0.00
Net Medicaid Revenue	\$0.00
Medicaid Costs	\$0.00
Unreimbursed Charity Care Expenses	\$885,618.00
Unreimbursed Expenses of Other Community Benefits	
Total Unreimbursed Community Benefit Expenses	
Leveraged Revenue for Community Benefit Activities	A STATE OF THE STA
Total Community Benefits including Leveraged Revenue for Community Benefit Activities	

Section 6: COMMUNITY ENGAGEMENT in the Community Benefits Process

List the Community Organizations, Local Government Officials and other Representatives of the Public consulted in the community benefits planning process. Indicate the role of each in the process.	Identification of Need	Prioritization of Need	Development of the Plan	Commented on Proposed Plan
1) Community Action program- Belknap Marimack Counties				
2) Community Health and Hospice		$\boxtimes$		
3) Genesis Behavioral Health		$\boxtimes$	$\boxtimes$	$\boxtimes$
4) Lakes Region Community Service		$\boxtimes$	$\boxtimes$	$\boxtimes$
5) Lakes Region General Hospital	$\boxtimes$	$\boxtimes$	$\boxtimes$	$\boxtimes$
6) Lakes Region Partnership for Public Health		$\boxtimes$	$\boxtimes$	$\boxtimes$
7) Lakes Region United Way		$\boxtimes$	$\boxtimes$	$\boxtimes$
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25)				

Please provide a description of the methods used to solicit community input on community needs (attach additional pages if necessary):

## Section 7: CHARITY CARE COMPLIANCE

Please characterize the charity care policies and procedures of your organization according to the following:	YES	NO	Not Applicable
The valuation of charity does not include any bad debt, receivables or revenue	$\boxtimes$		
Written charity care policy available to the public			$\boxtimes$
Any individual can apply for charity care			
Any applicant will receive a prompt decision on eligibility and amount of charity care offered	$\boxtimes$		
Notices of policy in lobbies			$\boxtimes$
Notice of policy in waiting rooms			$\boxtimes$
Notice of policy in other public areas			$\boxtimes$
Notice given to recipients who are served in their home			$\boxtimes$

# Community Functions

•		# of		Total	
Group	Date	events	Hours	Hours	
May 1, 2015 thru April 30, 2016					
101 Solutions for Easier Living	11/10/2015	1	1.00	1.0	
AARP Safe Driving Course	5/20/2015 & 10/20/2015	2	15.0	15.0	
All Saints Episcopal Retreat	5/16/2015	. 1	7.0	7.0	
Altrusa	Starting 9/8/15 ending 4/12/16	8	3.5	28.0	
Altrusa	4/12/2016	1	1.5	1.5	
Red Cross Blood Drive-	7/16/15,11/6/15,2/26.16 1/19/16	. 5	8.0	40.0	
Red Cross Blood Drive	6/4/2015	1	9.5	9.5	
Arthromassage Presentation		. 1	1.5	1.5	
Artist Loft -minus 14 weeks -change # of events	5/4,5/11,5/18 till the Fall	20	3.0	60.0	
Association of Fundraisr Professionals	9/16/2015	1	3.0	3.0	
BCEDC	11/3/2015	1	2.0	2.0	
Becoming an Elder: Adjusting to Transitions CNHVNA	10/7/2015	1	1.0	1.0	
Belknap Economic Development	10/8/2015	1	5.0	5.0	
Belknap Mill Quilters Guild	1st Wed.of the Month starting 5/6/15	12	6.0	72.0	
Belknap Mill Quilters Guild	1st Friday of the Month Starting 5/1/15	12		72.0	
Belknap Mill Quilters Guild	3rd Wed of the month starting 5/20/15	12	6.0	72.0	
Belknap Mill Quilters Guild	6/19/2015	11	6.0	66.0	
Belknap Mill Quilters Guild	4/15/2016	1	6.0	6.0	
Book Discussion	9/2/2015	1	1.00	1.00	
Book Discussion	12/2/2015	1	1.0	1.0	
Book Discussion	1/6/2016	1	1.00	1.0	
Book Discussion	11/14/2015	1	1.0	1.0	
Book Discussion	8/5/2015	1	1.00	1.0	
Boy Scouts of America	for 14 Sundays and 5 Sundays once a month	19	2.5	47.5	
CCRC Presentation Atty. Judith Bomster	8/21/2015	1	2.0	2.0	
Central NH VNA	8/25/2015	1	4.0	4.0	
Coffee with the Fire Chief	9/16/2015	1	1.5	1.5	
Cozy Cap Knitters	Every Monday of the month starting 5/4/15	52		52.0	
Craft Fair	11/7/2015	1	7.00	7.0	
Craft Fair Woodside	11/7/2015	1	7.0	7.0	
Curtains Without Borders-Chris Hadsel	4/27/2016	1	1.5	1.5	
Dan Heyduk-Chronicles of Meredith	11/23/2015	1	1	1	
Delta Kappa Gama	11/17/2015	1	1.5	1.5	
Delta Kappa Gamma	30-Apr	1	4.5	4.5	
Diabetes Classes	4/1 thru 5/6	6		15.0	
Dick Smith- Adaptive Water Ski	4/18/2016	1	1.0	1.0	
Early Desert Climbs- Lecture Program	3/16/2016	1	1.0	1.0	
Enterprise Center at Plymouth	5/14/2015	1	2.0	2.0	
Estate Wills Trust and Guardianship Planning	10/29/2015	1		1.0	
Lotate Willo Truot and Guardianonip Fianning	10/29/2015	i	1.00	1.0	

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Every Day Comfort-CNHVNA and Hospice	9/2/2015	1	1.0	1.0
Fall Prevention Presentation with Rita	9/24/2015	1	1.5	1.5
Flu Clinic CNHVNA Wet & Dry Craft Rooms	10/19/2015	1	1.5	1.5
Genesis Rehab	5/13/2015	1	1.5	1.5
Genesis Rehab Services	5/13/2015	1	1.5	1.5
Genesis Video Shoot	10/14/2015	1	10.0	10.0
Gordon Dubois Hiking Program	11/2/2015	1	1.0	1.0
Granite State United Way	5/6/2015	1	1.5	1.5
Granite State United Way FSP EC Meeting	7/1/2015	1	3.5	3.5
Granite State United Way FSP EC Meeting	9/2/2015	1	3.0	3.0
Granite State United Way FSP EC Meeting	11/4/2015	1	3.0	3.0
Granite United Way	10/6/2015	1	1.50	1.5
Graton Covered Bridge Presentation	4/6/2016	1	1.5	1.5
Gretchen Gandini-Wow Trail Presentation	2/18/2016	1	1.0	1.0
Habilitation Training	5/12,5/13	2	7.0	14.0
Healthy Eating Active	1/7/2016	1	1.5	1.5
Hearing Enhancement- Elm Room	8/19/2015	1	4.0	4.0
Historical Society LR Disabled Sports Program	7/8/2015	1	1.50	1.5
Historical Society Picture ID Day	8/20/2015	1	12.0	12.0
History of the Concord Fire Department	4/13/2016	1	1.5	1.5
Hoffmann-Haas Fellowship-NH Fellowship-NH	4/28/2016	1	3.5	3.5
Identity Theft	10/14/2015	1	1.0	1.0
Jim Morash "Life on Bear Island" All Rooms	11/9/2015	1	1.00	1.0
Judy Buswell- Standing Ovation	7/13/2015	1	1.0	1.0
Kay Wheeler & Childrens violin Recital Program	6/21/2015	1	3.0	3.0
Kiwanis- Tues & Thursday starting 10/13/15		14	1.0	14.0
Laconia Car Company Lecture Program	3/28/2016	1	1.0	1.0
Laconia Congregational Church	6/26/2015	1	1.0	1.0
Laconia Congregational Church	10/3/2015	1	3.0	3.0
Laconia Fire Chief Erickson	11/17/2015	1	1.50	1.50
Laconia Historical Society Picture I.D. Day	10/22/2015	1	10.0	10.0
Laconia Police Department	5/28/2015	1	3.0	3.0
Lakes Region Builders - Elm Room	3/23/2016	1	3.0	3.0
Lakes Region Chordsmen	2/22/2016	1	2.00	2.0
Lakes Region Retired Educators	6/29/2015	1	2.5	2.5
Lecture Program- Clearing The Water Discussion	3/9/2016	1	1.50	1.5
Lecture Program- Clearning the Waters-Theater	2/15/2016	1	1.0	1.0
Lecture Program-Laconia's Downtown Revitalization-W.Huse	2/10/2016	1	1.0	1.0
Lecture Programs- History of the LPD Robin Moyer	4/4/2016	1	1.0	1.0
LEEF	Second Thursday of every month 5/14/15	12	2.0	24.0
LFD/DRGHealthEMS training	9/29/2015	1	10.0	10.0
LFD/FRGHealth EMS Training	10/1/2015	1	10.0	10.0
LFD/LRGHealathcare EMS	10/9/2015	1	10.00	10.0
LHS Advanced Placement	5 Days only 5/4,5/5,5/6,5/8,5/14	5	3.00	15.0
Line Dancing	5/9/2015	3	1.5	4.5
LR Art Assoc Member Meeting	3/21/2016	1	2.5	2.5
Entraction monitor modeling	. = . = .	•		

LR Art Association Board Meeting	May - November 2015-2016	7	2.0	14.0
LR Art Association Member Meeting	Starting April 2015-April 2016	9	2.5	22.5
LR Child & Family Collaborative	6/2/2015	1	3.0	3.0
LR Gideon International	5/19/2015	1	4.0	4.0
LRGH .	3/29/2016	1	1.0	1.0
LRGH	4/22/2016	1	3.5	3.5
LRGH Board	7/9 & 7/10/2015	2	9.0	18.0
LRGH Chronic Disease Class	1/11 thru 2/22/16	7	3	21.0
LRGHealathcare LT Training	9/15/2015	1	3.0	3.0
LRGHealth Training	5/4,5/5,5/6,5/7	4	8.50	34.00
LRGHealthcare	1/13/2016	1	3	3.0
LRGHealthcare	1/27/2016	.1	1	3.0
LRGHealthcare	3/18/2016	1	8.0	8.0
LRGHealthcare	4/4/2016	1	7.0	7.0
LRGHealthcare	4/5/2016	1	7.0	7.0
LRGHealthcare	4/6/2016	1	7.0	7.0
LRGHealthcare	4/7/2016	1	7.0	7.0
LRGHealthcare	4/8/2016	1	3.0	3.0
LRGHealthcare	4/1/2016	1	1.5	1.5
LRGHealthcare	4/1/2016	1	6.0	6.0
LRGHealthcare LT Training	5/19/2015	1.	1.5	1.5
LRGHealthcare LT Training	6/16/2015	1	1.5	1.5
LRGHealthcare LT Training	9/25/2015	1	2.0	2.0
LRGHealthcare LT Training	8/18/2015	1	1.5	1.5
LRGHealthcare LT Training	12/16/2016	1	1.50	1.5
LRGHealthcare LT Training	1/19/2016	1	1.5	1.5
LRGHealthcare LT Training	11/17/2015	1	2.00	2.0
Masage for Arthritis Education and Demonstration Donna H.	10/19/2015	1	2.0	2.0
Medication management CNHVNA & Hospice	9/9/2015	1	1.00	1.0°
Meet and Greet Professor alan schechter	1/20/2016	1	1.5	1.5
Mike Yacopucci and Youth Carolers	12/22/2015	1	1.0	1.0
Mini Diabetic Management	3/7/2016	1	1.0	1.0
Mobile Dermatology Presentation	8/25/2015	1	1.0	1.0
New Horizons Band Concert	5/9/2015	1	1.0	1.0
NH Association for the Blind	9/24/2015	1	1.5	1.5
NH Festival Orchestra Musicians	7/12/2015	1	1.0	1.0
NH Fish and Game- Wildlife Stewards Program -Bob Cats	4/20/2016	1	1.5	1.5
NH Funeral Resources Education and Advocacy- Elm Room	3/23/2016	1	2.0	2.0
NH Funeral Resources, education and Advocacy	3/23/2016	1	1.5	1.5
NH Humanities-Secrets of Cellar Holes	6/8/2015	1	1.0	1.0
NHHC Banjos, Bones & Ballards	5//6/15	1	2.0	2.0
Nutrition-Birch Room	8/19/2015	1	1.0	1.0
Older Adult Suicide Prevention Training	3/18/2016	1	5.5	5.5
	10/28/2015	4	2.5	2.5
Olli Class		i 4		
OLLI Class	4/6/2016	1	1.5	1.5
Olli Class Part 2	4/13/2016	1	1.5	1.5

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